

FAQ's:

Attendee information:

1. What are the dates now that it's been moved to Atlantic City?

Friday, September 22	Board Meeting
Saturday, September 23	Exhibitor Set Up, Golf Tourney, Welcome Reception, EESF Party
Sunday, September 24	Exhibitor Set up, Business Sessions, Roundtables, Tours, Leadership Reception, Open Night
Monday, September 25	Exhibits Open, Education, Reception & Dinner
Tuesday, September 26	Awards Breakfast, Exhibits Open, Education, Exhibit Dismantling, Dregs Party, Board Meeting
Wednesday, September 27	Exhibit Dismantling
2. Will my registration from Orlando automatically move over to Atlantic City?

Yes. However, if you plan to attend, please email Megan@naec.org, to verify your attendance.
3. I can't make the Atlantic City event, how to get a refund for my registration?

The Finance Committee is meeting during the convention next week. We will handle all refunds/options, etc. when we return.
4. Where can I find transportation information for Atlantic City?

Please click [here](#) for information.
5. How do I reserve accommodations for the event?

Please click [here](#) for full details.

All additional information may be found at www.naeconvention.com.

Exhibitor information – Yes I'm moving to Atlantic City!

1. Will my Booth number and location remain the same as it was in Orlando?

No, NAEC is using the 2018 Space Draw floor plan and booth numbers. Most exhibitors had preselected their space.

If you were a 2017 exhibitor and had not yet signed up for 2018, here is the link to look at available booths: <https://s23.a2zinc.net/clients/NAEC/2017/Public/EventMap.aspx?shMode=E>. Once you make a selection, email Alesa McArthur at alesa@naec.org and she will finalize.
2. Will there be a new exhibition fee for that convention center in Atlantic City?

The published rates for 2018 will apply based on the booth size you have selected for the new scheduled event.

3. What about charges for furniture, electricity, etc. that were pre-paid for Orlando?
Refunds will be issued by the Orlando companies. Any orders placed through Freeman will be transferred over to their new booth number. If you are consolidating, Freeman's New York office will contact you about making the necessary adjustments in relation to your new booth size. A new kit will be coming out for ordering items for Atlantic City.
4. Moving freight from Orlando to Atlantic City: Would we need to arrange and pay for transportation of our booth materials from Orlando?
Freeman is moving the freight for any vendor who is making the move from Orlando to Atlantic City as long as it was in their warehouse.

Exhibitor information – Orlando Exhibitors **NOT exhibiting in Atlantic City:**

1. What about charges for furniture, electricity, etc. that were pre-paid for Orlando?
Refunds will be issued by the Orlando companies. Note any electrical, sign hanging, internet or catering questions would need to be directed to the Facility or who you ordered it from.
2. Who do I contact for my freight in Orlando?
Freight: Jori Allen is in charge of Freeman's freight warehouse jori.allen@freeman.com. Please **ONLY** direct questions to here for those exhibitors that are **NOT** going to be attending the show in Atlantic City. Again, those that are NOT attending and need to get their freight can contact Jori directly.
3. How do I cancel my registration from Orlando?
Please email Megan Ragan, Megan@naec.org.
4. How do we get a refund?
The Finance Committee is meeting during the convention next week. We will handle all refunds/options, etc. when we return.