

2021 Annual Convention and Exposition

New Orleans Ernest N. Morial Convention Center
New Orleans, Louisiana

Show Days: October 6th & 7th | Convention: October 4th-7th

2021 TRADE SHOW FACTS

ADMISSION AND BADGES:

Badges will be available for pick up at the Registration Counter located in the New Orleans Ernest N. Morial Convention Center as well as at the registration area of the Hilton New Orleans Riverside. Please bring your registration confirmation. Registration information can be found online at NAECConvention.com.

Direct any questions you may have concerning registration to Britnee Irwin at 800.900.6232, 770.760.9660, or britnee@naec.org.

EXPO ONLY REGISTRATION:

Admission to the Expo is \$80.00, with the exception of non-exhibiting suppliers. Each Exhibitor can provide a complimentary exhibit only registration code to their customers (not including Suppliers) and other key buyers to visit the exposition. Please note that these complimentary registrations are available through exhibitors only and may not be used by non-exhibiting Suppliers. Any Suppliers, or Exhibitors who register using this complimentary code will be marked invalid, and notified that their registration has been removed. These registrations are complimentary if the attendee registers by September 23, 2021. After September 23, 2021, the registration fee for the exposition will be \$80.00 for Members, \$110.00 for Non-Members. The registration is good for both show days. Attendees can register with the special exhibitor code online at www.naeconvention.com; by mailing the form directly to 2021 EXPO Registration, 1298 Wellbrook Cir, Conyers, GA 30012 or by faxing the completed form to 770-760-9714.

SPOUSE/GUEST REGISTRATION

Please note that individuals registered as Spouse/Guests will not be allowed to enter the hall during exhibitor setup and dismantling. Spouse/Guests who will assist in the exhibit booth must register on a separate form as Exhibitor Personnel.

SUIT-CASING POLICY:

What is Suit-casing? Suit casing is when a non-exhibiting company solicits business in exhibit hall aisles, another company's booth or public spaces within the convention center. Suit-casing practices include passing out brochures and business cards in the aisles or conducting meetings in special areas of the show floor such as the Delegate Lounge and Food Court.

What is NAEC's Suit-casing Policy? Any attendee who is observed to be soliciting business in the aisles or other public spaces, in another company's booth, or in violation of any portion of the NAEC Exhibition Policy will be asked to leave immediately. Additional penalties may be applied. Please report any violations you may observe to show management.

Attendee Awareness: Show management has alerted attendees of the policy on suit-casing through the registration brochures, confirmation letters, the program book, the exhibit hall guide and signs posted on the show floor. If approached by non-exhibiting companies soliciting their business during the trade show, we ask attendees to support the show's exhibitors and not engage in a business matter with them at that time. They are asked to report the incident to show management.

AIRPORT TRANSPORTATION

The Louis Armstrong New Orleans International Airport (MSY) opened in the Fall of 2019 and offers service from 19 airlines, serving 66 nonstop destinations. A listing of destinations served can be found here: <https://flymsy.com/nonstop-flights/>.

CAR RENTAL

Nine rental car companies operate at the Louis Armstrong New Orleans International Airport through the MSY Rental Car Center (600 Rental Boulevard, Kenner, LA 70062.)

You can connect to the Rental Car Center using the MSY Rental Car Lot Shuttle which boards in front of the Long Term Parking Garage. Exit the terminal on Level 1 Baggage Claim and walk towards the garage adjacent to the terminal. Shuttles typically depart every 5 minutes and is an approximate 15-20 minute drive. The Rental Car Center is open 24 hours a day.

Passengers with special needs should contact MVI Field Services at 615-318-3108.

Alamo: 800-462-5266

Avis: 800-331-1212

Budget: 800-527-0700

Dollar Rent A Car: 800-800-4000

Enterprise: 800-736-8227

Hertz: 800-654-3131

National: 800-227-7368

Payless Car Rental: 800-729-5377

Thrifty Car Rental: 800-847-4389

TAXI SERVICE

Taxicabs are readily available and provide service within the New Orleans area. A cab ride from the airport to the hotels and Convention Center averages \$36. Check with your taxicab company of choice for more information on fares and destinations served.

Taxicabs can be accessed at the airport on the lower level outside baggage claim and directly outside Hall G in the Convention Center's new Transportation Hub.

TAXI COMPANIES

Alliance: 504-872-0221	Elk's Elite: 504-822-3800	United Cabs: 504-522-9771
American Taxi: 504-299-0386	Liberty Bell: 504-821-8222	Veterans Cab: 504-367-6767
Checker Cab: 504-207-7777	New Orleans Carriage: 504-207-7777	White Fleet: 504-822-3800
Coleman Cab: 504-586-0222	Patio Cab: 504-891-6484	Yellow Cab: 504-207-7777

RIDE SHARE

Ride Share pick up is located outside of Level 1 Baggage Claim on the middle curb.

To ride with Lyft, exit Doors 7-9, cross the walkway to the middle curb, and join the queue. Detailed instructions may be found here: www.lyft.com/rider/airports/msy.

Lyft Fast Match is available at MSY.

1. Enter your destination, and request a standard Lyft ride.
2. If available, you'll see a new screen pop up in your app. Tap Get code to get your unique four-digit code.
3. Follow the directions and join the Lyft Fast Match line. (A friendly Lyft ambassador will be there to assist you.)
4. When you get to the front of the line, show your code to the driver. Once you're matched, hop in, and be on your way.

To ride with Uber, exit Doors 9-11, cross the walkway to the middle curb, and join the queue. Detailed instructions and reservations can be made here: <https://www.uber.com/global/en/airports/msy/>.

1. Request an UberX trip to receive a 6-digit personal identification number (PIN).
2. Walk to the Uber pickup zone, and join the line.
3. Share your unique PIN with the first available driver.
4. Verify vehicle and driver details before you get into the vehicle.

For non-UberX requests, request when you have your bags and are ready to go. You will meet your driver on the middle curb outside of Baggage Claim at Zone 3. Verify vehicle and driver details before you get into the vehicle.

SHUTTLE SERVICE

Shuttle service is available from the airport to hotels and the Ernest N. Morial Convention Center. Look for the Airport Shuttle signage right outside the baggage claim area. The vehicles are white with yellow "Airport Shuttle" lettering on the side. Shuttle run every day with vans departing every 30 minutes. Ticket prices are \$24.00 (per person, one-way) or \$44.00 (per person, round-trip.) These fares include three (3) bags per person (vehicles cannot handle equipment or large items.) Additional baggage may be subject to additional fees. Passengers can purchase tickets at the Airport at the Airport Shuttle ticket booth located on Level 1 Baggage Claim between Doors 3 and 4, by calling 866-596-2699, or online: www.airportshuttleneworleans.com.

Those needing Wheelchair-Accessible Service should also call 1-866-596-2699 for assistance.

For departures back to the airport, please call 504-522-3500 or 866-596-2699 no later than 24 hours before your flight. Look for the Airport Shuttle in front of your hotel 5-7 minutes before the scheduled departure time.

SEDAN AND LIMOUSINE SERVICE

Sedan and Limousine services can be arranged directly with your preferred option. For a listing of limousine companies, please visit: www.neworleans.com/plan/transportation/limousines/.

For driving directions from the Louis Armstrong New Orleans International Airport, see below in Convention Center information.

CONVENTION CENTER

New Orleans Ernest N. Morial Convention Center
900 Convention Center Blvd
New Orleans, LA 70130
Phone: 504-582-3000

The New Orleans Ernest N. Morial Convention Center is the sixth largest convention facility in the nation and consistently ranks in the country's top ten of facilities that hold the most conventions and tradeshows annually. They recently achieved GBAC STAR™ accreditation through the Global BioRisk Advisory Council. The program certifies that the facility is implementing the industry's highest standards of cleaning, disinfection, and infectious disease prevention for infectious agents such as COVID-19 and is the leading standard of prepared facilities.

WEATHER IN NEW ORLEANS:

Expect the average daytime temperature to be around 85°F with the average minimum temperatures go down to 70°F.

DRIVING DIRECTIONS

Parking from I-10, take US-90 Bus / Westbank (Exit 234A from I-10W or Exit 234C from I-10E) to Exit 11 Tchoupitoulas / S. Peters St. Stay straight onto Calliope Street and take a right turn at S. Peter Street. From there, parking is available directly ahead. Find a map of available parking here: <https://mccno.com/visitors/getting-here/>.

If arriving or departing the New Orleans Convention Center by taxi or rideshare, please use the designed Taxi/Rideshare Zone. Follow the Pedestrian Crossing across Calliope Street. When exiting the venue, this crossing can be found outside of Lobby G. If arriving to the New Orleans Convention Center, the crossing will bring you into Lobby G.

PARKING

Ample parking is available at the Ernest N. Morial Convention Center for a daily fee. Overnight parking is prohibited.

More information can be found here: <https://mccno.com/visitors/getting-here/>.

HOUSING

There are three hotels with room blocks for the 2021 Convention and Expo available to event attendees. Please note, however, that this year there is a change in how room blocks are reserved. *Each attendee must register for the event first and then the information on how to access the discounted room blocks will be sent along with the registration confirmation via a private access link.*

Important: While show management has a number of rooms blocked at each convention hotel, any unsold rooms will be released for sale to the public after their respective reservation deadlines. Waiting until those dates will not ensure that you will get a room. Rooms are sold on a first-come, first-served basis. **PLEASE MAKE YOUR HOTEL RESERVATIONS IMMEDIATELY AFTER YOUR CONVENTION REGISTRATION IS CONFIRMED!**

Beware of Housing Scam

NAEC has partnered directly with the Hilton New Orleans Riverside, the New Orleans Marriott Warehouse Arts District Hotel, and the Hampton Inn and Suites New Orleans as the exclusive hotels of the Annual NAEC Convention and Expo in New Orleans. All accommodations booking should be done directly through the hotel. NAEC does not endorse or have a relationship with any other housing company! Follow your Convention Registration Confirmation information for direct links to hotel sites.